

Are you ready for the

SPRING

You!

Are The Customer Service

Whenever interacting with customers
Crew should be mindful of varying comfort levels
of personal space, and refrain from physical contact

When speaking with customers, we shall be formal and polite on a
name basis. This applies to both domestic and international flights.
and foreign and refrain from using first names unless invited to do so.
"my friend, mate, my daughter"

Remember about eye contact
politeness and smile.

The WIZZ brand is known for its positive and vibrant Crew. So the mile
should constitute a part of every customer interaction.

It is amazing what a difference it makes :)

private
CONTENT

Wizz

How can you
participate?

obtain
1500 Euro
our

RAFFLE

More payment reports,
more chances to win!
place a copy of the report into the box,
located in the office.

Winners

VIP Ticket to the Cinema
Pret a Manger Gift Card
Costa Coffee Gift Cards

